

TERMS OF SERVICE

Feel Better PLLC

Effective Date: [EFFECTIVE DATE]

These Terms of Service ("Terms") govern your use of the Feel Better PLLC website and your relationship with Feel Better PLLC ("we," "us," "our," or the "Practice") as a patient or prospective patient. By using our website, completing our eligibility screener, or booking an appointment, you agree to these Terms.

Nature of Our Services

This Practice provides telehealth wellness services on a membership basis. Services offered are limited to: weight management and GLP-1 medication management, hair loss treatment, skin and acne care, general wellness optimization, and sexual wellness concerns including erectile or sexual dysfunction.

This Practice is not a primary care practice and does not provide emergency or urgent care services. We do not replace your relationship with a primary care provider. If you are experiencing a medical emergency, call 911 or go to the nearest emergency room immediately.

Eligibility

Our services are available only to individuals who are physically located in the State of Utah at the time of their visit, who are 18 years of age or older, and who pass our eligibility screening process. We reserve the right to decline service to anyone for any lawful reason, including if our screening indicates that our services are not appropriate or safe for you.

Membership and Fees

Our services are offered on a membership basis. The current fee structure, including initial visit and recurring monthly membership pricing, is posted on our website and may be updated from time to time. Your initial visit fee is due at the time of booking, and recurring membership fees are billed monthly through our payment processor, Stripe, until you cancel.

Promotional or discount codes, where offered, apply only as described at the time of use and may be modified or discontinued at our discretion.

Cancellation

You may cancel your membership at any time by notifying us. Cancellation will be effective at the end of your current billing period. We do not provide refunds for partial months of membership already billed, except as required by law.

Medications and Pharmacy

If a medication is prescribed as part of your care, you are responsible for purchasing that medication directly from a licensed pharmacy of your choice. We do not sell, ship, or resell medications. Medication costs are separate from and in addition to your membership fee.

Laboratory Services

If lab work is recommended as part of your care, lab costs are billed separately by the laboratory or draw site and are not included in your membership fee. You may also provide existing lab results from your primary care provider, where clinically appropriate.

No Guarantee of Results

While we are committed to providing high-quality, individualized care, we cannot and do not guarantee specific treatment outcomes. Individual results vary based on many factors outside our control.

Your Responsibilities

- Provide accurate, complete, and truthful information about your health history and current condition.
- Use our services only for their intended purpose.
- Notify us promptly of any adverse reaction or change in your health status.
- Maintain a relationship with a primary care provider for needs outside our scope of practice.

Website Use

You agree to use our website only for lawful purposes and not to misuse our intake screener or scheduling tools, including by providing false information to circumvent our eligibility screening.

Intellectual Property

All content on our website, including text, graphics, and logos, is owned by or licensed to us and may not be copied, reproduced, or distributed without our prior written permission.

Limitation of Liability

To the fullest extent permitted by law, our liability for any claim arising from your use of our website or services is limited to the amount you have paid us in the twelve (12) months preceding the claim. We are not liable for indirect, incidental, or consequential damages.

Governing Law

These Terms are governed by the laws of the State of Utah, without regard to conflict-of-law principles, except where superseded by applicable federal law.

Changes to These Terms

We may update these Terms from time to time. The updated version will be indicated by a revised effective date and posted on our website. Continued use of our services after changes take effect constitutes acceptance of the revised Terms.

Contact Us

Feel Better PLLC

Provider: Kylee Martin, FNP-C

Address: Littlefield, AZ [complete street address to be added]

Email: help.feelbetter@outlook.com

This document is a general-purpose template and has not been reviewed by an attorney. It should be reviewed by qualified legal counsel before use.