

TELEHEALTH INFORMED CONSENT

Feel Better PLLC

Provider: Kylee Martin, FNP-C

Purpose of This Consent

This form explains the nature of telehealth services provided by Feel Better PLLC and seeks your informed consent to receive care through telehealth. Please read this document carefully and ask any questions before signing.

What Is Telehealth

Telehealth refers to the delivery of healthcare services using electronic communications, including secure video, audio, and messaging technologies, rather than in-person visits. All visits with this Practice are conducted via telehealth. We do not maintain a physical clinic location for in-person appointments.

Services Provided

Services available through this Practice are limited to the following: weight management and GLP-1 medication management, hair loss treatment, skin and acne care, general wellness optimization (including vitamin and nutritional support), and sexual wellness concerns including erectile or sexual dysfunction. This Practice does not provide primary care, urgent care, or emergency services.

Potential Benefits of Telehealth

- Improved access to care without travel.
- Convenient scheduling and reduced time away from work or home.
- Continuity of care through secure messaging between visits.

Potential Risks and Limitations of Telehealth

You understand and acknowledge the following potential risks and limitations associated with telehealth:

- Technical difficulties, such as poor connectivity, may delay or interrupt a visit.
- Information transmitted electronically may, in rare instances, be intercepted or accessed by unauthorized third parties despite reasonable security measures.
- The provider's ability to conduct a physical examination is limited compared to an in-person visit, which may affect diagnosis or treatment in some circumstances.

- Telehealth is not appropriate for the evaluation or treatment of emergency conditions. If you are experiencing a medical emergency, you should call 911 or go to the nearest emergency room.
- There is a small risk that information could be lost or unavailable due to technical failure.

Your Responsibilities

To support a safe and effective telehealth visit, you agree to:

- Participate in visits from a private, safe location appropriate for discussing personal health information.
- Provide accurate and complete information about your health history, current symptoms, and medications.
- Confirm your identity and location (city and state) at the start of each visit, as your physical location at the time of the visit determines which state's licensure laws apply to your care.
- Have a plan to access in-person or emergency care if needed, since this Practice cannot provide it.

Geographic Limitations

This Practice provides care only to patients physically located in the State of Utah at the time of their visit. Kylee Martin, FNP-C holds active licensure in Utah and Arizona. If you are not located in Utah at the time of your scheduled visit, we may be unable to provide care during that visit.

Confidentiality

The same confidentiality protections that apply to in-person visits also apply to telehealth visits. Please see our Notice of Privacy Practices for a full description of how your health information is used and protected.

Right to Withdraw Consent

You may withdraw your consent to telehealth services at any time, without affecting your right to future care, by notifying us in writing. Withdrawing consent does not relieve you of payment obligations for services already rendered.

Acknowledgment and Consent

By signing below, you acknowledge that you have read and understood this Telehealth Informed Consent, that your questions have been answered to your satisfaction, and that you voluntarily consent to receive healthcare services from this Practice via telehealth.

Patient Name (print): _____

Patient Signature: _____

Date: _____

This document is a general-purpose template and has not been reviewed by an attorney. It should be reviewed by qualified legal counsel familiar with Utah and Arizona telehealth law before use.